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7.0	Incident Investigation Procedures							
7.1	Have ammonia odor complaints been investigated?							
7.2	Have formal incident investigations been conducted for serious ammonia incidents?							
7.3	Have corrective actions identified during investigations been addressed?							
7.4	Have the results of investigations been reviewed with affected employees?							
8.0	Training Program							
8.1	Has awareness training been completed for all affected employees?							
8.2	Has training been completed for all system operators?							
8.3	Has training been completed for all personnel who provide maintenance or repairs on the system?							
8.4	Has training been completed for all contractors?							
8.5	Has training been completed for all personnel who respond to ammonia releases?							
8.6	Has refresher training been conducted?							
8.7	Is the training documented?							